

CORONAVIRUS (COVID -2019)

Your health and safety are our priority

We are incorporating the following into our routine

- We have the facilities to help you digitally, utilising our digital monitoring software and helping you as much as possible virtually to reduce your needs in the practice
- Being extra careful with our hand hygiene and personal protective equipment
- Reducing the number of staff in direct contact with you and having only one patient at time moving through the practice
- Two separate groups of staff on different days servicing the clinic to further minimise contacts
- Asking our staff to take sick leave even for a common cold



We would appreciate it if you could assist us by

- Minimising the number of people attending the appointment e.g additional siblings or friends or anyone not required in the surgery area.
- Reducing any unnecessary appointments by utilising our information from our comprehensive Youtube channel <https://www.youtube.com/BaysideOrtho>
- Rescheduling an appointment when you are **unwell** even if it is just a cold
We will take this into consideration and provide the soonest available rescheduled appointment once you are well again.
- Hand washing and mouth rinsing are available please use before entering the surgery